

September 2006

For more information:

www.upmchealthplan.com

Dear Valued Broker:

We have exciting news to share with you about our pharmacy benefits in 2007.

UPMC Health Plan has conducted a comprehensive national search for a Pharmacy Benefits Manager (PBM) partner to serve as the foundation for best-in-class Health Plan pharmacy services. We have selected Express Scripts, Inc. (ESI). The synergy created through this partnership will result in superior pharmacy benefits for our members, including a greatly expanded network of retail pharmacies.

Our dedicated team of experts is working with ESI to achieve a smooth implementation for January 1, 2007.

Our new partnership will offer the following benefits, and more.

- **Enhanced Access** – The new network includes almost 30,000 pharmacies, including independent retailers and chains such as Eckerd, Giant Eagle, Kmart, Rite Aid, Sam's Club, Target, Walgreens, and Wal-Mart. 24-hour service is available at select pharmacies.
- **Exceptional Service** – Not only will our members continue to receive the high-quality service they have come to expect, but this partnership will enhance the high level of service and clinical excellence that has always defined UPMC Health Plan.
- **Comprehensive Formulary** – UPMC Health Plan's formulary will continue to be developed and maintained by leading UPMC physicians and pharmacists.
- **Clinical Excellence** – The Health Plan's unique clinical programs will be strengthened by integrating ESI's advanced data and distribution capabilities with our own robust technology platform.

As the top-ranked plan in Pennsylvania according to *U.S. News & World Report*, UPMC Health Plan has set the standard for providing high quality care. We believe that our partnership with ESI supports this tradition of excellence.

We welcome the opportunity to discuss our new partnership.

Sincerely,

A handwritten signature in black ink, appearing to read "Anne B. Docimo".

Anne B. Docimo, MD, MBA
Chief Medical Officer,
UPMC Health Plan