



Changes to HealthAmericaOne Contracts

2007 Deadlines

In general, requests for changes to a HAPAOne contract must be received in our office no later than 5 business days before the last business day of the month prior to the effective date of the requested change. These changes can include:

- Dependent terminations or additions
- Whole contract terminations
- Plan buy-ups or buy-downs, including renewals

We prefer to receive these requests as early in the month before the change takes place as possible—our plan documents indicate 30 days in advance for most changes—so please consider the list of dates below as “drop-dead.” If we receive something after the posted cut-off, we’ll use the first of the next month applicable as the effective date. Please share these with your agents.

Requested Effective Date of Change	Date Request Must be Received by HAPAOne
January 1, 2007	December 22, 2006
February 1, 2007	January 24, 2007
March 1, 2007	February 21, 2007
April 1, 2007	March 23, 2007
May 1, 2007	April 23, 2007
June 1, 2007	May 24, 2007
July 1, 2007	June 22, 2007
August 1, 2007	July 24, 2007
September 1, 2007	August 24, 2007
October 1, 2007	September 21, 2007
November 1, 2007	October 24, 2007
December 1, 2007	November 23, 2007
January 1, 2008	December 24, 2007

Please note that this schedule may be subject to change.